

Benjamin Rule, Infrastructure Management Director, HS2

Ben joined HS2 in October 2017 from CrossCountry Trains where he was Production Director. He has wide rail operations experience having held senior roles in a number of train operators and Network Rail. He was also an Inspector with the Rail Accident Investigation Branch.

As Infrastructure Management Director, Ben leads the team that will operate and maintain the HS2 infrastructure once construction is finished. Ben's team are responsible for the operational concept which sets out the approach to operating and maintaining a high performing railway and forms a key input to the design of HS2.

Ben is a Fellow and Director of the Institution of Railway Operators.



Peter Farnham, Head of Performance and Customer Relationship Management

Peter Farnham has worked in the railway industry since 2004 and has developed his career from a Customer Service Assistant for LSER at the old London Bridge Station to his current role as Head of Performance and Customer Relationship Management at Network Rail.

During his career, he has covered a wide range of roles including Train Driver, Operational Standards Manager and Professional Head of Operations all within train operating companies. In 2020 he joined Network Rail and moved into infrastructure, his title includes Deputy Route Director for West Coast South.

Peter has been responsible for projects including leading new train operational introductions with the Class 707 EMU programme for South West Trains, as well as delivering a significant reduction in safety related operational incidents. Peter's experience encompasses business strategy, passenger service, operations, safety, crime & security, CRM, rollingstock design, rollingstock introduction and cascade, resource strategy and planning.

Peter's motivation to join Network Rail is driven from the mission of 'putting passenger first' and the move of the organisation towards a service focus for both passengers and freight users. Peter is passionate about sustainability and adding social value into decision making and wants to include this in all elements served by the route from freight, to leisure travel and commuters. He sees a real opportunity to improve on the return investment of taxpayers by growing new opportunities at Network Rail.

